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Supportive Living Re-Opening Implementation Plan

**Skilled Nursing** is in **Phase 1** reopening 08-18-2020

**Personal Care** is in **Phase 2** reopening 08-17-2020

* Testing:
  + Baseline testing of all Skilled Nursing and Personal Care employees and residents has been completed.
  + The Highlands at Wyomissing are contracted with multiple labs for testing.
  + These contracts give us the capacity to administer Covid-19 diagnostic tests to all residents and staff if The Highlands experiences an outbreak.
  + The Highlands at Wyomissing has the capacity to administer Covid-19 tests to all staff, including asymptomatic staff on a weekly basis.
  + The Highlands at Wyomissing requires any essential and non-essential staff, including vendors and volunteers who visit the skilled nursing and personal care areas, at least once weekly to be tested for Covid.
* The Highlands at Wyomissing currently has ample supply of PPE.
* The Highlands at Wyomissing currently staffs above state minimums.
* The Highlands at Wyomissing is currently not under a contingency staffing plan.
* The Highlands at Wyomissing follows the cohorting guidance in PA-HAN 509
* The Highlands at Wyomissing has a screening process in place for all residents, staff (essential and non-essential), visitors, volunteers, and vendors.
* Visitation plan: (current step/phase as noted above)
  + **Outdoor visitation** is allowable with social distancing in **Personal Care** by making an appointment with our activities department. Personal Care families should call 484-220-8515 to schedule a visit.
  + **Outdoor visitation** is allowable with social distancing in **Skilled Nursing** by making an appointment withour activities department. Skilled Nursing families should call 484-220-8389 to schedule a visit.
  + Visitation times are Monday through Friday 9:00 AM to 4:30PM.
  + Visitor and resident are required to always remain six feet apart during visitation.
  + Visitor and resident are required to wear a mask during visitation.
  + Visitors must wash hands/sanitize hands before and after visits.
  + Outdoor visitors are required to be screened at The Highland’s main entrance prior to visitation.
  + All visits must be scheduled with facility designee prior to visitation. No exceptions.
  + Visits will be limited to one time per week per resident, only family members or resident designees are permitted to visit to allow The Highlands to manage volume. Limit of 2 (two) visitors at one time.
  + Visitors must stay in designated visitation area
  + Visit will be supervised by a Highlands employee to ensure adherence to social distancing and safety of the resident.
  + If a resident is cognitively impaired and cannot visit safely in an outdoor area, visitation will continue to be restricted, and not allowed. (i.e. resident is a wander risk or elopement risk)
  + Highlands staff will sign in visitor, including contact information, and sign out visitor at end of visit.
  + Area will be sanitized between each visit.
* Limited activities may occur in limited groups, socially distanced, with hand hygiene, and universal masking for staff and residents.
* Communal dining may occur, single resident at a table, socially distanced, staggered mealtimes, sanitation between diners. Residents are also encouraged to dine in their room as appropriate.

Resident and Family Questions - Pandemic Hotline – 484-220-8500 or pandemicresponse@thehighlands.org